



PT. BRAGA INDAH



IT SERVICES

**Jl. Gunung Nona No. 5, Kampung Baru,
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SPECIALISED PC, SERVER & PERIPHERAL PROCUREMENT



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- 1. Specialists in defining IT and OT PC and server build specifications**
 - **Standard Office PCs**
 - **High-power engineering PCs**
 - **Desktop and Rack mounted Servers**

- 2. Procurement of bare metal PC, Server and peripheral hardware**
 - **Installation and testing of components**
 - **RAM**
 - **CPUs**
 - **Cards**
 - **Installation and configuration of:**
 - **Firewalls**
 - **PCs**
 - **Servers**
 - **Printers**
 - **Scanners**
 - **SAN, NAS and DAS (disk systems)**

SERVER OR SWITCH ROOM DESIGN



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- 1. Specialists in drafting server and switch room designs**
 - Single, dual and tertiary server room designs for resilience
 - Active-active and active-passive services
 - Cloud and on-prem deployments
- 2. Drafting of server cabinet layouts**
 - Ingress/egress cabling
 - Server patching
 - Resilient comms
 - Resilient PDUs
 - Server, SAN, Firewall segmentation
- 3. Audit and documentation of as-is deployments**
- 4. Cabinet and cabling installations**
 - New and existing buildings
 - Building to building cabling



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NETWORKING

- 1. Specialists in designing IT and OT network policies, LAN, Wi-Fi and WAN designs**
 - Office IT service designs
 - OT isolation designs
 - IT to OT cross-over
 - IOT and off-net service designs
- 2. Implementation of IT and OT networks, with OT segmentation**
 - 1. Firewall set up and configuration**
 - 2. Network Access Controlled environments**
 - 3. ISA 95/Purdue modeling**
- 3. Audit and documentation of as-is deployments**
- 4. Network switch procurement and configuration**
- 5. Network monitoring and alerting (set up and/or management)**
 - Downtime alerts
 - Availability and Utilisation reporting



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SYSTEMS SPECIALISATION

- 1. Advanced SQL server optimisation and enterprise clustering, with options for routine support**
 - Availability group set up
 - Database and Log backup strategies
 - Resource governance
 - Database partitioning
 - Application SQL query analysis and optimisation
- 2. System, network and environmental monitoring and alerting services (set up and/or management)**
 - Server downtime, utilization and pre-emptive alerting
 - Network switch HA, down and fault alerting
 - Other device polling and state reporting
- 3. Infrastructure auditing and gap analysis**
- 4. Standards and best-practice reviews (service desk to Nth-line support)**



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POLICIES AND PROCEDURES

With a vast library of experience on standardisations and best practice we are specialists in:

- 1. Best practice audits and gap analysis**
- 2. Assistance and guidance on defining and drafting IT and OT policies and procedures**
 - **BCP/DR**
 - **Data retention**
 - **IT/OT cyber security**
 - **Tiered access controls**
 - **Application roadmaps and life-cycles**
- 3. Drafting job guides and process manuals, and mentoring and upskilling the IT/OT workforce**



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DATA GOVERNANCE

- 1. Review of as-is data assets, ownership, responsibilities and use cases**
- 2. Positioning data quality and security measure to ensure confidentiality, integrity and availability metrics across your data assets**
- 3. Reviewing data access controls**
- 4. Align with internal and external standards and best practice**

INFORMASI KONTAK



PT. BRAGA INDAH

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